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PATENT NUMBER and
ISSUE DATE

U.S. UTILITY Patent Application

APPL. NUM	FILING DATE	CLASS	CUBCLASS	GAU	EXAMINER
10015383	12/12/2001	379		1343 26112	NGUYEN, Q

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Winters Scott;

**CONTINUING DATA VERIFIED:

** FOREIGN APPLICATIONS VERIFIED:

PG-PUB	DO NOT PUBLISH <input type="checkbox"/>	RESCIND <input type="checkbox"/>	
Foreign priority claimed	<input type="checkbox"/> yes <input type="checkbox"/> no	ATTORNEY DOCKET NO	
35 USC 119 conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no	AUS920010830US1	
Verified and Acknowledged Examiner's initials			
TITLE : Promoting use of experts to callers waiting in a hold queue			
U.S. DEPT. OF COM/M/PAT & TM-PTO-436L(Rev. 12-94)			

NOTICE OF ALLOWANCE MAILED		Assistant Examiner	CLAIMS ALLOWED	
			Total Claims	Print Claim for O.G.
ISSUE FEE		DRAWING		
Amount Due	Date Paid	Sheets Drwg.	Figo.Drwg.	Print Fig.
TERMINAL DISCLAIMER		Primary Examiner		Application Examiner
PREPARED FOR ISSUE				
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